

GENERAL, BUSINESS AND CLAIMS CONDITIONS OF THE ONLINE SHOP

The operators of the online shop located under the domain www.accu-wheelbarrow.co.uk is:

SMARTWIEL, s.r.o., Šebešťanová 256, 017 01 Považská Bystrica,
ID: 36214256, registered in the Commercial Register of the District Court Trenčín Section
Sro, File No. 35039/R

TAX ID 2020043300

VAT ID SK2020043300

Bank: ČSOB, a.s.; account number: IBAN: SK8175000000004024292878, BIC:
CEKOSKBX

Email address: citywiel@imcslovakia.sk smartwiel@imcslovakia.sk

Tel. number: +421 (0) 42 4378 149 +421 918 413 398

Fax (if the seller has one):

Supervisory Authority:

SOI Inspectorate for the Trenčín Region

Hurbanova 59, 911 01 Trenčín

Supervisory Department

Tel. No. 032/640 01 09

Fax No. 032/640 01 09

for the sale of goods to consumers through an online store located at the Internet address, in accordance with Act No. on Consumer Protection in the Sale of Goods or Provision of Services on Contract concluded Remotely or Contracts concluded outside the Seller's premises and on amendments and supplements to certain acts, as amended by Act No. 151/2014 Coll., No. 173/2015 Coll., No. 391/2015 Coll.

Article I - Terms

The Seller:	the SMARTWIEL, sro. compny, which, when concluding and fulfilling the purchase contract, acts within the scope of its business activity under its own name, of its account, and which sells Goods through the Online Shop.
Consumer	a natural person who purchases the Goods through an online store at the domain www.accu-wheelbarrow.co.uk and whose goods are not used to

	pursue employment, occupation or business
Online shop	The Seller's online store located at the domain www.accu-wheelbarrow.co.uk
Goods	Goods offered through the Online Shop
Order	The Consumer's action in relation to the Online Shop, which expresses the Consumer's wish to purchase the Goods in the Online Shop.
Price	the total price stated in the Order, in particular the price for all Goods ordered by the Consumer and stated in the Order, as well as VAT or other taxes, fees, including the Price of Transport.
Transport	the cost of transporting the Goods to the Consumer and possibly handling the Goods (e.g. delivery of Goods, etc.)
Terms & Conditions	these general terms and conditions

Article II – General Provisions

1. These GTC govern:

- the process of purchasing the Goods by Consumer via the online shop
- terms and conditions of sale and purchase of Goods via the Seller's online shop
- the rights and obligations of the parties, i.e. the Seller and the Consumer arising from the purchase agreement concluded between the parties, the subject of which is the purchase and sale of the Goods through the Seller's online shop.

Article III – Order and Contract Conclusion

1. The Consumer orders the Goods from the Seller via the online shop located under the domain www.accu-wheelbarrow.co.uk.
2. The description of the Goods, their characteristics, availability in stock, and their price are listed in the online shop next to the respective Goods.
3. Upon successful registration, the Consumer will have access to their account through which they log into the online shop when shopping. The Consumer no longer needs to register for any future purchase; they just need to log into their online shop account using their login information.
4. The Consumer orders the Goods from the Seller through the online shop following the instructions given in this online shop.
5. When pressing the "ADD TO CART" button next to the Goods, the ordered Goods are automatically added to the Consumer's shopping cart. The Consumer's shopping cart can be viewed by the Consumer at any time during the creation of the Order.
6. In the shopping cart view, the Consumer can also choose the shipping method from the options offered by the Seller.

7. The Shipping price based on the chosen shipping method is added to the prices for the individual Goods, VAT, etc. if the Seller has several delivery options.
8. The Consumer completes the order by pressing the "Order with payment obligation" button. Prior to that, the Consumer is obliged to become familiar with these GTC and to confirm this familiarization by clicking the "I confirm that I have familiarized myself with the General Terms and Conditions of the online shop www.accu-wheelbarrow.co.uk and declare that I have been: - duly informed of the loss of the right of withdrawal after the service provision, - duly informed of the loss of the right of withdrawal after the start of the electronic content provision. In the above cases, the Consumer must also press the buttons with the following text before completing the order: "I grant the Seller explicit consent to start providing the service / electronic content before expiration of the withdrawal period and I declare that I have been duly informed by the Seller of the loss of the right of withdrawal after the start of the electronic service / electronic content provision prior to the expiry of the Contract withdrawal period."
9. By submitting the Order, i.e. by pressing the "Order with Payment Obligation" button, the Consumer also confirms that they have been informed by the Seller of: - the properties of the Goods and the total Price the Consumer is obliged to pay to the Seller.

11. After the Order is created, this Order will be registered in the online shop system. The Seller will send the following to the E-mail Address that the Consumer had entered during registration:

- Order confirmation with Order information,
- the wording of the GTC, which is valid and effective at the time of creating the Order by the Consumer,
- Complaints Procedure of the Seller, if it is not part of the GTC.

12. By delivering the confirmation of the Order's receipt pursuant to point 11 of this article of the GTC together with other documents to the Consumer, the Purchase Contract shall be deemed concluded and the subject of the Contract shall be the delivery of the Goods specified in the Order for the price specified therein, and under the conditions contained in the documents according to point 11 of this article of the GTC.

Article IV – Payment and Delivery Terms

1. All prices of the Goods in the Order as well as in the online shop are inclusive of VAT. The Price according to the Order may be paid by the Consumer via:
 - a) Tatrapay, Cardpay, Sporopay, or
 - b) by bank transfer, or
 - c) by direct bank deposit on behalf of the Seller;
 - d) cash on delivery, i.e. by giving cash to the carrier when receiving the Goods.
2. The Seller does not charge any fee for the payment of the Price. However, the Seller has warned the Consumer that any person with whom the Payment of the Price is made may charge a payment fee (for example, the bank when depositing money in the account).
3. The Consumer undertakes to pay the Price within the period specified in the Order.

4. Payment is complete in the moment of crediting the Price to the Seller's account.
5. The Seller undertakes to deliver the ordered Goods to the Consumer within a period of working days from the payment of the Order's Price or within working days from the conclusion of the Contract according to Art. III point 12 of these GTC, if the selected payment of the Price is cash on delivery.
6. The Seller shall deliver the ordered Goods to the Consumer at the address indicated by the Consumer as the delivery address in the Order.

Article V – Information on the Consumer's Right to Withdraw from the Contract

1. The Consumer has the right to withdraw from the Contract without stating a reason within 14 calendar days from the date of receiving the Goods; this period will be considered met if the notice of withdrawal is sent to the Seller no later than the last day of this period. The Goods are deemed to be delivered to the Consumer at the moment when the Consumer or a third party designated by them, with the exception of the carrier, receives all parts of the ordered Goods or:
 - a) at the time of receipt of the last delivered Goods if several Goods ordered by the Consumer in one Order are being delivered separately
 - b) at the moment of receiving the last part or last piece if the supplied Goods consist of several parts or pieces
 - c) at the moment of receipt of the first delivered Goods if the goods are being supplied repeatedly for a limited period of time.
2. The Consumer may exercise their right to withdraw from the Contract under point 1 of this article of the GTC as follows:
 - a) in writing at the address of the Seller 's registered office referred to the above
 - b) by email at citywiel@imcslovakia.sk
3. The Consumer is entitled to use the form in Appendix No. 1 of these GTC to withdraw from the Contract under point 1 of this article of the GTC. Should the Consumer exercise their right to withdraw from the Contract pursuant to point 1 hereof, they shall return the Goods to the Seller by sending them to the address of the Seller's registered office specified in these GTC no later than 14 days from the date when they had exercised their right of withdrawal.
4. In the case of withdrawal from the Contract under point 1 of this article of the GTC, the cost of returning the Goods shall be borne by the Consumer, including the cost of returning the Goods that cannot be returned by post due to their nature.
5. Returned Goods must not be damaged and must be sent to the Seller with proof of purchase, complete accessories, documentation, packaging, etc. The Consumer shall be liable for the decrease in the value of the Goods that did not result from normal wear and tear during use within the period of withdrawal pursuant to point 1 of this article of the GTC.
6. The Consumer has the right to unpack the Goods after receiving them and to test them in a manner appropriate for the properties and functionality of the Goods within the withdrawal period.

7. Within 14 days from the date of delivery of the Consumer's withdrawal pursuant to point 1 of this article of the GTC, the Seller shall return to the Consumer the payments related to the withdrawal from the Contract and received under the Contract or in connection with it, including shipping, delivery, postage and other costs and fees. The Seller shall return to the Consumer the payment according to the previous sentence in the same way as used by the Consumer to pay for the Goods, unless the Consumer and the Seller agree otherwise. However, the Seller only pays for the shipping, delivery and shipping costs to the extent of the cheapest normal delivery method offered by the Seller, regardless of the method chosen by the Consumer. The Seller shall not be obliged to return the Payment to the Consumer before the Goods are delivered to them or before the Consumer demonstrates that they have sent the Goods back.
8. The Consumer cannot withdraw from the Contract the subject of which is:
 - a) the provision of a service where its provision was initiated with the express consent of the customer and the customer has declared that they have been duly informed of the fact that by expressing this consent, they lose the right of withdrawal after the full provision of the service and if the service has been fully provided;
 - b) the sale of goods made to the specific requirements of the customer, goods made to measure or goods intended specifically for one customer;

Article VI – Acquisition of Ownership and Risk of Damage to the Goods

1. The Consumer acquires ownership of the Goods only by paying the entire price in full.
2. Danger of damage to the Goods is passed onto the Consumer in the moment of receipt of the Goods from the Seller and if they fail to do so, at time when the Seller enables them to handle the Goods and the Consumer fails to accept the Goods.

Article VII – Complaints Procedure (Liability for Errors, Warranty, Complaints)

1. When receiving the Goods, the Consumer is obliged to check:
 - whether the Goods have been delivered in accordance with the Order,
 - whether the Goods have been delivered in the amount in accordance with the Order,
 - whether the Goods or their packaging has been damaged.
2. If the Consumer receives Goods that they had not ordered, the Consumer is obliged to contact the Seller immediately by e-mail no later than within 24 hours. In such a case, the Consumer is entitled not to accept the Goods and write a Record of Non-Acceptance of the Consignment with the person who has delivered the Goods.
3. If the Consumer has received Goods that show signs of damage, obvious defects, or they are in a quantity smaller than the Consumer has ordered, the Consumer is obliged to accept the Goods and state these facts in the delivery note. The Consumer is obliged to send such a delivery note immediately to the Seller and complain about the defects. Later complaints regarding damage, destruction or quantity of the Goods at the time of delivery will not be accepted. If the Consumer refuses to accept the Goods under this paragraph of these GTC, the Seller is entitled to withdraw from the Purchase Contract.
4. The Consumer can make a complaint about the Goods by e-mail at: citywiel@imcslovakia.sk or by post at the address of the Seller's current registered office, together with documents such as the delivery note and invoice. In the complaint, the Consumer is obliged to state:

- a) their identification data
 - b) the Seller's data
 - c) a description of the Goods the Consumer is filing a complaint about;
 - d) a description of the defect in the Goods
 - e) the order number to which the complaint relates.
5. If the complaint is made by means of long-distance communication, the Seller is obliged to deliver the complaint confirmation to the Consumer immediately; if it is not possible to deliver it immediately, it must be delivered without undue delay, but no later than along with the document on settling the complaint.
 6. The warranty period begins on the day the Consumer receives the Goods. The warranty period is 24 months unless otherwise stated in the documents related to the Goods. If a longer time period is indicated on the Goods, its packaging or its instruction manual, the warranty period will not expire before the expiry of this period. Defect liability rights apply to the Seller in the manner set forth below.
 7. The warranty does not cover damage caused to the Goods by, including but not limited to:
 - a) natural or excessive mechanical wear
 - b) pollution of the Goods or parts thereof due to neglect of maintenance, neglect of care for the Goods,
 - c) using the Goods in conditions which do not correspond to the normal use of the Goods in terms of the temperature, dustiness, humidity, chemical and mechanical effects of the environment
 - d) external influences, e.g. falling or impact, leakage of water into the Goods, fire
 - e) interference with the Goods by an unauthorized person (unprofessional repairs, assembly or modification)
 - f) when using the Goods in violation of the instructions, technical standards, other documentation related to the Goods or the purpose for which the Goods are intended,
 - g) mechanical damage, especially torn, cut, thermally damaged Goods, Goods damaged by careless disproportionate physical handling, deliberate scratching of the layers of the Goods, etc.,
 - h) failure to report obvious defects during the receipt of the Goods
 - i) after the warranty period.
 8. The warranty also does not cover damage resulting from a natural disaster, deliberate violent damage, weather conditions or operation under extreme and unusual conditions.
 9. The Seller is liable for defects on the sold item when handing it over to the Consumer. They are not responsible for any defects caused by its use or wear. For items sold at a lower price, they are not responsible for a defect for which a lower price has been agreed upon.
 10. If this does not constitute items that are quickly damaged or that are used, the Seller is liable for any defects that occur after the delivery of the item during the warranty period (warranty).

11. The Seller is obliged to determine the manner of handling the complaint immediately, in more complicated cases within 3 days from the beginning of the complaint procedure; in justified cases, especially if complex technical evaluation of the condition of the Goods is required, no later than 30 days from the beginning of the complaint procedure. The notification of the determined manner of handling the complaint may also be made by the Seller in the form of an e-mail notification to the e-mail address given by the Consumer at registration. After determining the manner of handling the complaint, the Seller shall process the complaint immediately, and in justified cases the complaint may be settled later. However, the settling of the complaint may not take more than 30 days from the date of its enforcement. After the vain expiry of the complaint settlement period, the Consumer is entitled to withdraw from the Purchase Contract.
12. The Seller shall inform the Consumer of the termination of the complaint procedure and the result of the complaint by e-mail or registered letter. If the Consumer has filed a complaint regarding the Goods within the first 12 months from the conclusion of the Purchase Contract, the Seller may settle the complaint only on the basis of an expert's opinion or an opinion issued by an authorized, notified or accredited person, or a designated person's opinion (hereinafter referred to as "Expert Assessment of the Goods"). Irrespective of the outcome of the expert assessment, the Seller may not require from the Consumer to pay the costs of the expert assessment of the Goods or any other costs associated with the expert assessment of the Goods.
13. The expert assessment of the Goods must include:
 - a) an identification of the person making the expert assessment
 - b) the exact identification of the assessed product
 - c) a description of the product's condition
 - d) the outcome of the assessment
 - e) the date of the expert assessment.
14. The Seller is obliged to provide the Consumer with a copy of the expert assessment justifying the rejection of the complaint within 14 days from the date of the complaint's settlement.
15. If the Consumer has claimed the product complaint 12 months after the conclusion of the Contract and the Seller has rejected it, they are obliged to state to whom the Consumer can send the Goods for expert assessment in the complaint settlement document. If the Consumer sends the Goods for expert assessment to the designated person specified in the complaint settlement document, the Seller shall bear the costs of the expert assessment of the Goods, as well as any other reasonably incurred costs, regardless of the result of the expert assessment. If the Consumer proves the Seller's liability for the claimed defect of the Goods through an expert assessment performed by the Seller's designated person, they may enforce the complaint again; the warranty period does not run during the conduct of the expert assessment of the Goods. The Seller is obliged to pay to the Consumer for all costs incurred for the expert assessment of the Goods as well as all purposefully related costs within 14 days from the date of the refiled complaint. A reclaimed complaint cannot be rejected.
16. If it is a defect that can be removed, the Consumer is entitled to have it removed free of charge, properly and on time. The Seller may always replace the defective Goods with faultless Goods instead of removing the defect. If the defect cannot be removed and prevents the Goods from being used properly, the Consumer has the right to exchange the

Goods or to withdraw from the Contract. The same rights belong to the Consumer if these are removable defects, but the Consumer is not able to properly use the Goods due to the recurrence of the defect after repair or due to a greater number of defects. At least three defects are considered to be a greater number of defects and the occurrence of the same defect after at least two previous repairs is considered to be a recurrence of the same defect.

17. By settling a justified complaint, the warranty period is extended by the duration of the complaint period. If the complaint has been settled by replacing the Goods with new ones within the statutory warranty period, the warranty period begins to run again from the date the complaint has been settled.

18. LEGAL COMPLAINT PROCEDURE

In case of a complaint, the buyer will send the claimed goods to the postal address of SMARTWIEL, s.r.o., Šebešťanová 256, 017 01 Považská Bystrica. The package must be properly packaged and contain: the claimed goods including the accessories, the original warranty letter, a copy of the invoice, a description of the defect and contact details of the buyer – return address, tel. number, email. The shipment will not be accepted if the Goods are shipped as cash on delivery. We recommend to insure the Goods. The claimed Goods must be delivered clean and mechanically undamaged. Return shipping after settling a justified claim is paid by the Seller.

If a defect occurs during the warranty period, the customer has the right to have the defect removed. If the defect of the Goods is irremovable, the supplier will replace the defective product with a new one or, after agreement, with a product of a different type, with payment or refund of the price difference.

The warranty does not cover damage caused by:

- natural or excessive mechanical wear
- pollution of the Goods or parts thereof due to neglect of maintenance,
- using the Goods in conditions which do not correspond to the normal use of the Goods in terms of the temperature, dustiness, humidity, chemical and mechanical effects of the environment
- interference with the Goods by an unauthorized person (unprofessional repairs or modification)
- if using the Goods contrary to the user manual
- the warranty also does not cover damage resulting from a natural disaster, deliberate damage, weather conditions or operation under extreme and unusual conditions.

All warranty claims are free of charge, including the cost of delivering the repaired goods to the Buyer. The Seller will decide on the complaint settlement immediately, in difficult cases within 3 working days. In justified cases, especially if a complex technical assessment of the condition of the product or service is required, no later than 30 days

after the date of enforcing the complaint. After this period, the Consumer has the right to withdraw from the Contract or has the right to exchange the product for a new one. The Seller shall notify the buyer about settling the complaint either by phone, SMS or e-mail and send the Goods to the buyer's address at their own expense. After the complaint has been settled, the repaired Goods and the complaint protocol will be sent to the buyer. By settling a complaint, the warranty period is extended by the duration of the complaint period. If the complaint has been settled by replacing the Goods with new ones within the statutory warranty period, the warranty period begins to run again from the date the complaint has been settled.

19. The Seller has not issued any other codes of conduct to be followed, besides these GTC.

Article VIII – Personal Data and Their Protection

1. The Seller collects the Consumer's personal data to the extent required by the registration in the online shop for the purpose of performing the Contract in which the Consumer is one of the parties. The processing of the Consumer's personal data under the preceding sentence in accordance with Section 10, para. 3, letter b) of Act no. 122/2013 on Personal Data Protection and on Amendments and Supplements to Certain Acts, as amended (hereinafter referred to as "Act No. 122/2013") does not require the Consumer's consent as the data subject.
 2. If the Consumer clicks the "consent to the processing of personal data" button during registration, they hereby grant consent to the Seller pursuant to Section 11 of Act No. 122/2013, to process and store their personal information to the extent of registering for marketing purposes, i.e., in particular, to provide information about the Seller's new offers, discounts, benefits and so on. The Consumer grants the consent to the processing of personal data to the Seller for an indeterminate period of time and the Consumer can withdraw it at any time in writing. The consent expires within 1 month from the receipt of withdrawal of the Consumer's consent by the Seller. If the Consumer withdraws their consent to the processing of personal data, the access to their account created in the online shop shall cease to exist within the period specified in the previous sentence.
 3. By clicking on the "consent to the processing of personal data" button, the Consumer confirms that they have been instructed that the provision of the requested personal data is voluntary, as well as of their rights under Act No. 122/2013. The consumer confirms that the Seller has informed them of the following prior to the consent to the processing of personal data, in particular:
 - a) the Seller's identification data
 - b) the legal basis for the processing of personal data
 - c) the scope of the personal data being processed
 - d) other information necessary for the Consumer to guarantee their rights and legally protected interests, in particular that
- the Seller will provide the Consumer's personal data to third parties in case of an investigation of a criminal offense, misdemeanor or violation of other regulations (e.g. in case of violation of personality protection rights or intellectual property rights), in particular by law enforcement authorities, court, district office, etc.

- the Seller will not disclose personal Consumer data
- The Seller has instructed the Consumer on their rights as the data subject, mainly according to Section 28 of Act No. 122/2013.

4. The Consumer has the right to request the following from the Seller in writing:
 - a) confirmation whether or not their personal data are being processed
 - b) information on the processing of personal data in the information system in a generally comprehensible form, and become familiar with the procedure for processing and evaluating the operations
 - c) accurate information on the source from which the Seller has obtained their personal data for processing in a generally comprehensible form
 - d) a list of their personal data which are the subject of processing in a generally comprehensible form
 - e) a correction or destruction of their incorrect, incomplete or outdated personal data which are subject to processing
 - f) a destruction of their personal data if the purpose of their processing has ceased to exist
 - g) the destruction of their personal data that is being processed if the law has been violated
 - h) blocking their personal data by withdrawing their consent before the expiration of its validity, if the Seller processes the personal data on the basis of the data subject's consent.
5. On the basis of a written request, the Consumer has the right to object to the Seller against the following:
 - a) processing their personal data which they presume is being or will be processed for the purposes of direct marketing without their consent and request their destruction
 - b) the use of personal data to the following extent – title, name, surname and address – for the purposes of direct marketing in postal communication
 - b) the provision of personal data to the following extent – title, name, surname and address – for the purposes of direct marketing

Article IX – Alternative Dispute Resolution

1. The purpose of this article of the GTC is to inform the Consumer about the possibility and conditions of an alternative resolution of a dispute between the Seller and the Consumer.
2. An alternative dispute resolution is the procedure of an alternative dispute resolution entity whose aim is to achieve a dispute resolution between its parties, i.e. between the Consumer and the Seller. The consumer may resolve their dispute with the Seller through alternative dispute resolution.
3. According to the generally binding legal regulations, the competent body (entity) of alternative dispute resolution is the Slovak Trade Inspection, which the Consumer can

contact, or another entity on the list of alternative dispute resolution entities published on the website of the Ministry of Economy of the Slovak Republic - www.mhsr.sk

4. The Consumer may be informed of the terms and conditions of the alternative dispute resolution platform at: www.soi.sk/sk/Alternativne-riesenie-spotrebitejskych-sporov.soi

5. The Consumer may also resolve the dispute between them and the Seller through the ODR platform. The Consumer may be informed of the terms and conditions of the ODR Alternative Dispute Resolution Platform at: <http://ec.europa.eu/consumers/odr/>

Article X – Final Provisions

1. Relationships not regulated by the Order and these GTC are subject to the relevant provisions of Act No. 102/2014 on the protection of consumers in sale of goods or provision of services under remote contracts or contracts executed outside the business premises of the seller and on amendments and supplements to certain acts, as amended, Act No. 250/2007 on Consumer Protection and on the amendment of the Slovak National Council Act No. 372/1990 on Offenses as amended, Act No. 22/2004 on Electronic Commerce and on amendment of Act No. 128/2002 on State Control of the Internal Market in Consumer Protection Matters and on Amendments and Supplements to Certain Acts, as amended by Act No. 284/2002 as amended, Act No. 40/1964 of the Civil Code as amended.

2. The Consumer declares that they have been familiarized with these GTC and undertake to abide by them.

3. These GTC come into force and effect on February 1, 2018.

4. Appendix no. 1 of these GTC constitutes the “Form” for withdrawal from the Contract.

WARRANTY

Company: Smartwiel, s.r.o.

Head Office: Šebešťanová 256, 017 01 Považská Bystrica

Product: Smartwiel Electric Wheelbarrow **Serial number:**

Date of sale: **Model:**

Dear Customer,

Thank you for purchasing the Smartwiel Electric Wheelbarrow covered by a 24-month warranty starting on the day of purchase. You will receive a user manual that includes a warranty letter with the purchased wheelbarrow. The warranty letter informs you about the terms of the warranty. **Failure to comply with the instructions in the instruction manual may result in no complaint being acknowledged.**

Warranty conditions:

- The warranty period for the electric wheelbarrow is 24 months from the date of sale, unless otherwise specified in the Contract.
- Complaints about the completeness of the delivery are applied with the Supplier in accordance with the Commercial Code and the Civil Code.
- Damage and errors caused by the transport shall be claimed by the Customer with the carrier when accepting the Goods.
- Warranty on batteries LI-ion 4500mAh 36V are for 6 months.
- The warranty is valid only if the installation procedure specified in the user manual has been followed.
- The warranty for the electrical part of the wheelbarrow is only valid if it has not been interfered with, either professionally or unprofessionally.
- The warranty covers the construction, materials used and the execution of the complete product.
- The warranty does not cover malfunctions caused by improper handling contrary to the enclosed user manual.
- The warranty does not cover mechanical damage caused by carelessness during normal operation of the equipment.
- The warranty does not apply to apparent errors that the end consumer is unable to plausibly demonstrate or otherwise prove to the seller or authorized service.
- The warranty does not apply to complaints regarding product parameters not listed in the manual or in our other technical documentation or the binding technical standards.
- The warranty does not cover product failures caused by the use of this product in dusty, damp, dirty, aggressive, smoky or otherwise unsuitable environments.

Customer Service: tel: +421 (0) 918 413 398 +421 918 413 398
e-mail: citywiel@imcslovakia.sk smartwiel@imcslovakia.sk

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Stamp and signature